

# ALL-PRO CABINETS SALE, DELIVERY, AND ASSEMBLY WARRANTY

This warranty applies only if All-Pro Cabinets is fully responsible for:

- The sale of the cabinets
- The delivery of the cabinets
- The assembly of the cabinets

**All-Pro Cabinets is responsible for:**

- Any damages during transit, delivery, and assembly
- Inspecting for damages and other defects upon completion of assembly
- Checking for damages during and post-assembly of the cabinets
- Taking pictures of the assembled cabinets to confirm they are in good condition post-assembly

## Introduction and Overview

The purpose of this warranty is to provide the client with peace of mind that All-Pro Cabinets guarantees the quality of the cabinets we offer. This warranty is valid for one (1) year(s) from the date of purchase.

## Scope of Warranty

### What Is Covered

All aspects not listed in the "What Is Not Covered" section.

### What Is Not Covered

- Discoloration due to smoking and other non-natural factors
- Natural color variations in stained cabinetry; these are not considered defects
- Damage caused from improper installation if not performed by All-Pro Cabinets
- Replacement of cabinetry or cabinetry parts that have been altered or modified from their original purpose, misused, neglected, and/or not well-maintained if not assembled by All-Pro Cabinets
- Damage during transit unless delivered and assembled by All-Pro Cabinets
- Damage by causes outside of our control (flood, fire, or other acts of God)
- Cabinets installed in areas that are outside the recommended storage temperatures (50-85 degrees F)
- Any issues arising from client-provided measurements, layouts, or designs
- Damages resulting from improper installation, including self-installation or third-party installation

## Exclusions and Limitations

This warranty does not cover the specified exclusions mentioned in the "Scope of Warranty" subsection "What Is Not Covered". Additionally, All-Pro Cabinets is not liable for incidental or consequential damages.

## Disclaimer

- Doors warped up to  $\frac{1}{8}$  in. are considered within industry standards and are not classified as defects under this warranty
- Hinges and slides are warranted against defects in material and workmanship.
- All-Pro Cabinets does not guarantee the compatibility or suitability of cabinets purchased based on client-supplied specifications, measurements, or design criteria.

## Recommendation for Full-Service Engagement

To ensure the highest quality results, All-Pro Cabinets strongly recommends that clients engage our full-service process, including measurement, layout design, delivery, assembly, and installation. This approach allows us to address any potential issues proactively and ensures that the final product meets the client's expectations. By opting for a full-service engagement, clients benefit from a comprehensive warranty that covers all aspects of the project.

## Claims Process

To file a claim, customers must:

- Report defects within three (3) days of assembly completion.
- Provide a detailed description of the issue along with photographs.
- Submit the claim via email to **info@all-procabinets.com**

## Resolution Of Claims

Upon receiving a claim, All-Pro Cabinets will:

- Reach out to the client to discuss the damage(s) and next course of action
- Request photographs of the claimed damage(s)
- Visit to inspect the claim of damage(s). A \$200 Trip Charge may apply if the damage is found to be unrelated to the responsibilities covered under this warranty

## Client Acknowledgment

By choosing to provide their own measurements, layouts, or handle installation independently, clients acknowledge that they understand and accept the associated risks. All-Pro Cabinets will not be held liable for any issues that arise from client-led portions of the project. Clients agree that any necessary corrections or adjustments will be at their own expense.

## Miscellaneous Provisions

A project is considered closed if no reports of defects related to assembly are reported three (3) days after assembly.